

Browser Requirements & Recommended System Settings

Arena applications are designed to work with the latest standards-compliant browsers.

Updated for Arena Fall 2021

Browser ¹		Arena		Arena	Arena	Arena
		Supported	Validated	FileDrop ⁴	PartsList ⁴	Exchange ⁴
Mozilla Firefox	Latest ²	•		•	•	•
Microsoft Edge	Latest ²	•	•	•	•	•
Microsoft Internet Explorer	11	•	•	•	•	•
Google Chrome	Latest ²	•	•	•	•	•
Apple Safari ³		•				
Apple Mobile Safari						
Opera						

For each of its applications, Arena certifies web browsers as either "supported," "validated," or "unsupported." The meaning of each classification is as follows:

Supported browsers are those that Arena believes comply with any and all web standards that are required for an application to work correctly, though Arena itself does not test the application with all supported browsers on a formal, ongoing basis. However, if we or our users identify a blocking functional or cosmetic problem that occurs when using the application with a supported browser, Arena makes efforts to correct the problem on a timely basis. If a problem with a **supported** browser cannot be corrected in a timely fashion, Arena reclassifies the browser as unsupported until the problem is resolved.

Validated browsers are those upon which Arena has executed the validation protocol for the Arena application. The execution record is available to our customers through <u>Arena Validate</u>.

Unsupported browsers are those with which an application may or may not work properly. If a functional or serious cosmetic problem occurs when using the application with an unsupported browser, Arena does not make any effort to correct the problem. In some cases unsupported browsers are those which Arena knows or believes do not work properly (often due to incomplete or buggy implementations of web standards that are required by the application). In other cases (e.g., Opera), an unsupported browser may be a browser that complies with relevant standards but is used by such a small portion of our user base that we do not consider it a good use of resources to try to address browser-specific problems that might be identified. When a user tries to access an Arena application with a browser known to have severe functional problems, they will receive a browser warning upon login.

¹ Unless specifically noted, the browsers listed refer to both Windows and Mac operating systems.

² Latest version at time of last release.

³ Apple Safari supported for use with Mac only.

⁴Not supported for Arena AWS GovCloud customers.