



# Quality Management

## Drive Continuous Improvement with In-Context Quality Management

### Overview

Competing in today's global economy requires greater connectivity between your teams and systems. Getting high quality products to market, while adhering to industry standards and regulatory agencies, is critical to your success. Arena Quality is designed to control, support, and maintain your quality management processes. With Arena, these quality processes are connected directly to the product development process. Integrating product processes with corrective action preventive action (CAPA) processes accelerates resolution of quality issues and drives continuous improvement throughout the product lifecycle.



Key Benefits	What Arena Quality Does
<ul style="list-style-type: none"> <li>✔ <b>Drives Continuous Quality Improvement</b></li> </ul>	<ul style="list-style-type: none"> <li>• Provides insights into quality process' bottlenecks, delays, and trends</li> <li>• Gives every team member the ability to increase quality</li> <li>• Facilitates easy review and continual improvement of quality processes</li> </ul>
<ul style="list-style-type: none"> <li>✔ <b>Improves Quality Process Visibility</b></li> </ul>	<ul style="list-style-type: none"> <li>• Identifies the severity and quantity of product issues across all products</li> <li>• Provides referential visibility between your quality processes, product record, requirements, issues, defects, and related processes</li> <li>• Records the history of all quality processes including CAPA, NCMR, 8D, and more</li> </ul>
<ul style="list-style-type: none"> <li>✔ <b>Accelerates Issue Resolution</b></li> </ul>	<ul style="list-style-type: none"> <li>• Accelerates resolution of quality issues with creation of quality process templates and links to change processes (e.g., ECOs, Deviations)</li> <li>• Improves collaboration with internal and external teams</li> <li>• Provides audit-ready historical tracking for FDA, ISO, and other regulatory bodies</li> </ul>

### Integrate Your Quality Processes

With quality connected directly to product development, managing your quality processes has never been easier. Identify, resolve, and prevent quality issues with the help of the entire team so that you can improve product quality and reduce costs.

With Arena Quality, you can keep your primary focus on developing and delivering high quality products that will change the world. Don't wait any longer. Start using Arena Quality today.

To find out how you can join our community of innovative customers, contact [sales@arenasolutions.com](mailto:sales@arenasolutions.com) or call 1.866.937.1438.

### All-In-One

Connects continuous improvement into your business processes with product development and quality processes managed in a single system. Directly link your quality processes to your product development and sustaining efforts.

### Compliant

Drive the complete corrective action process to resolution with issue identification, root cause analysis, due dates, and explicit sign-off, including 21 CFR Part 11 compliant electronic approvals.

### Controlled

Manage quality processes across all products to keep quality issues under control, while solving problems across shared parts and assemblies. Control supplier access to individual quality processes and share selectively for maximum security. Easily monitor and track quality issues for suppliers and the items they source.

### Collaborative

Collaborate on quality with your entire team to unite engineering, operations, quality, and other groups. Your entire team can see quality issues, actions, and processes in-context with the complete product record. Impacted teams can view critical information about the affected parts or products—including changes, assemblies, quality actions, SOPs, requirements, defects, and suppliers—from any quality issue, action, or change record.

### Configurable

Configure industry-standard or customizable quality approval processes with company-specific steps and terminology. Assign responsibility at multiple levels.

### Traceable

Maintain a complete history of quality issues, non-conformances, and corrective actions.