arena
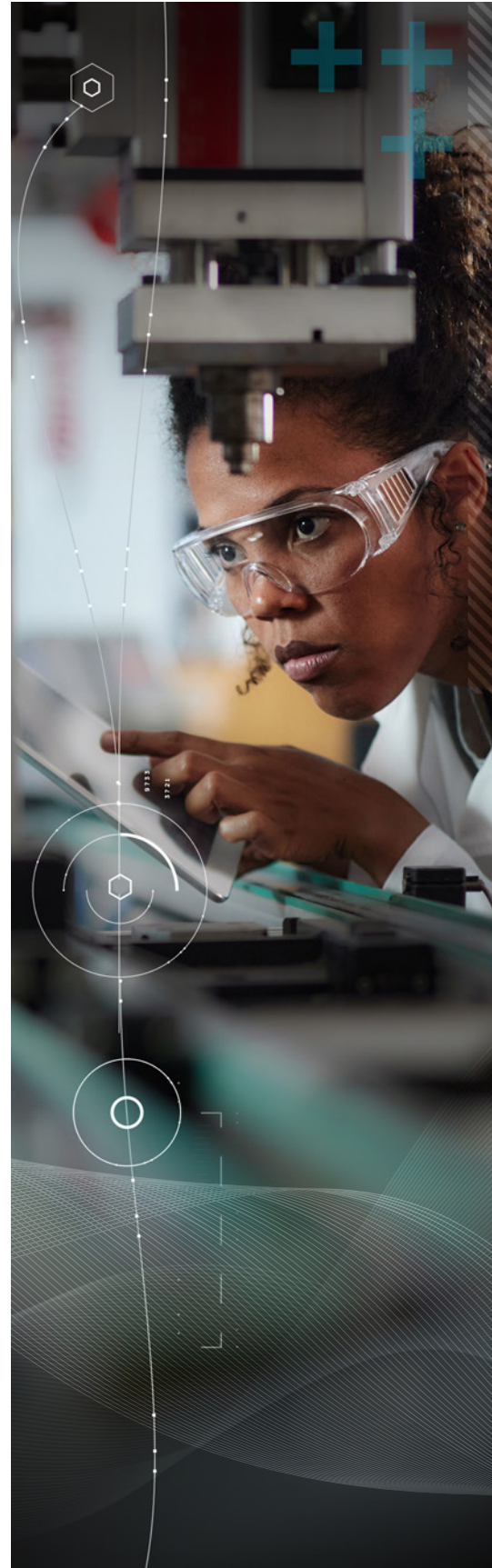
Arena QMS Package

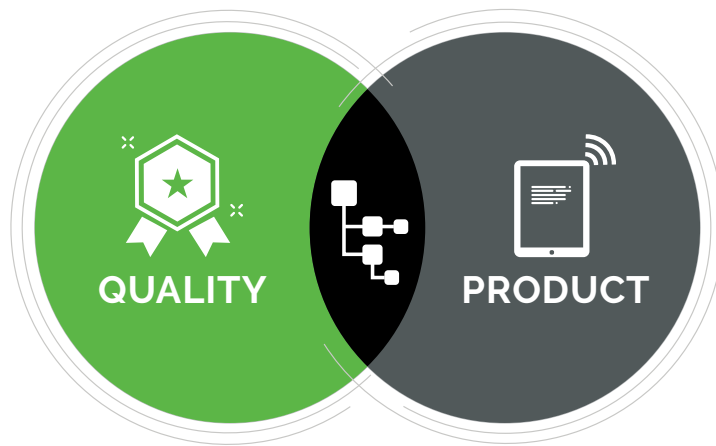## PRODUCT-CENTRIC QMS FOR MARKET SUCCESS

HELPING YOU DELIVER INNOVATIVE PRODUCTS THAT CHANGE THE WORLD

Your Product Realization Platform for Today and Tomorrow

Arena offers the most comprehensive approach to help you innovate and deliver safe and effective products. Arena's product-centric QMS solution enables complete control and traceability throughout the new product development and introduction (NPDI) process with unified quality and product record management. Every team is on the same page throughout the development and quality process with Arena.

QUALITY **PRODUCT**

The Only Platform You'll Ever Need

No matter the size of your team, the complexity of your products, or the stage of your company, you need solutions you will never outgrow.

Arena is with you every step of the product journey. With included enterprise cloud functionality, Arena is available anywhere, anytime, for your entire team.

Transparency

Visibility directly correlates to revenue. Arena gives your teams secure, appropriate-level access and critical audit history tracking.

Operational Efficiency

Arena helps quality and product teams work together in a single source of truth. Your teams can better ensure traceability and regulatory compliance with increased operational efficiency.

Information Sharing and Integrations

Explore our enterprise integrations and tools available to connect Arena to the rest of your digital environment. CAD, ERP, CRM, MES, and more—we've got you connected.

Business Insights

To push for excellence, top-performing companies rely on Arena's advanced reporting and analytics to uncover gaps and opportunities in product processes.

Security

Arena is architected to address every layer of security to protect your information. We have a risk-based approach and utilize industry-standard protocols and mechanisms throughout our solution.

Validation

With built-in design controls during Arena's development cycles, our regulated customers benefit from simpler, more accessible, faster validation of Arena QMS and a simple path to stay current on validation with new releases.

66%

of our customers and their supply chain partners use Arena from outside the United States every day

QMS Package

Establish Product Quality Processes Early, Then Thrive

Implement once, benefit daily. Use Arena for all your design control processes—from development to FDA 510(k) clearance, full approval, and production. Arena is architected to grow with you. Start with what you need for connected product and quality lifecycle management across all your teams as you drive to market advantage.

	Arena QMS
Product Development	• BOM Management • Change Management • Document Management • Cloud Documents Connection for Microsoft 365$ • Cloud Documents Connection for Google Docs$ • Requirements Management • Onshape-Arena Connection
Quality and Compliance	• Quality Management • Tickets Management • Training Management✓ • Watermarking • Validation$
Supply Chain	• Secure Information Sharing • Secure Collaboration • Supplier Quality Management • Supplier Item Lookup – Octopart$ • Supplier Item Lookup – Silicon Expert$
Productivity	• Analytics • Home Page • Project Management • 10 Automations
Platform	• Ecosystem Connectivity (Low-code, No-code, and API) • SSO • Marketplace Solutions$ • Unlimited Storage* • 5 Workspaces

Notes

$ Additional fees apply.

✓ Training Management included with each Read or Write Read license.

* Subject to Arena's Fair Use Policy.

Licensing for Your Team

Purchase the right licenses for your team, including suppliers and partners.

License Options Billed Annually	**Team**
Write Read Cross-functional team collaboration	VPs, CTO, Engineering, Ops, QA/RA Engineers, Document Management, Sourcing and Procurement
Read Only Access your single source of product truth	CEO, SVPs, Manufacturing, Purchasing
Supplier Partner participation in product processes	Third-party supplier and contract manufacturing contacts
Training Team effectiveness and regulatory compliance	All Team Members with Training Compliance Requirements, e.g. Engineering, Quality, Operations, Field Service, Customer Service

Your Success Is Our Success

Our cloud model means we thrive when you do.

We want you to be wildly successful with Arena and grow with us year after year. To that end, everything we create and all we do is focused on helping you achieve your product dreams.

Your Customer Journey

When you choose Arena, you benefit from the best customer experience. From onboarding activities to scheduled customer success check-ins and customer share opportunities, we work together to ensure your Arena platform has a strategic impact on your business.

Deep Domain Success Team

We work with companies of all shapes and sizes. Our expert customer success team understands your business. With 1,400+ successful customer implementations, Arena's proven methodology and value-based pricing give you maximum ROI in record time.

A Platform Elegantly Designed

We created Arena QMS using a design-for-deployment approach, similar to how you design your products for manufacturing and serviceability. The result is a smart, flexible product realization platform that ensures regulatory compliance, quality, and continuous improvement.

Training & Community Resources

Learn from the comfort of your desk with online training classes and in-application help videos, or join our instructors for classroom training at your site or ours. Use Customer Resources for all the help you need, from documentation and video training to best practices.
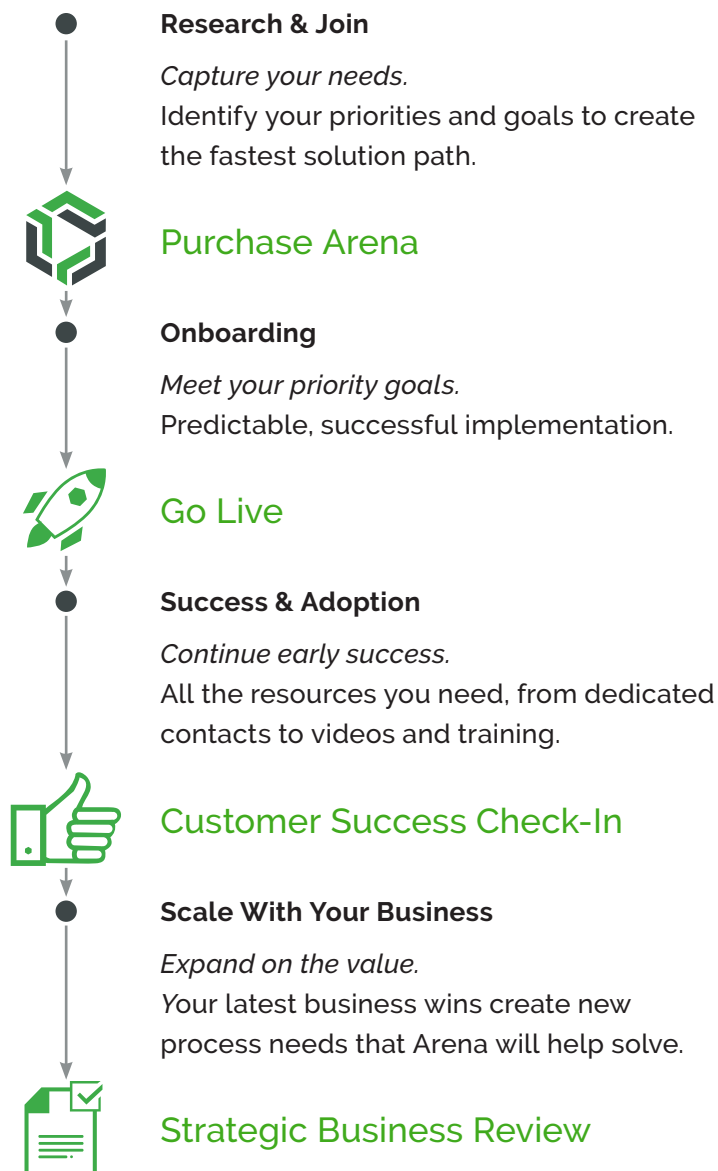
Your Arena Journey

Change is hard, even when it is good. We are here to help you make the most of your Arena investment.

Our team offers an effective blend of broad business process and customer service expertise, deep Arena product knowledge, and domain expertise in our customers' product realization processes. From strategic implementations to rapid customer service, we ensure you get the most value from Arena.

We are here at every stage in your journey.

Using proven methodologies and expertise, we work with you to reach your initial objectives and partner with you as you grow and optimize.

Research & Join

Capture your needs.
Identify your priorities and goals to create the fastest solution path.

Purchase Arena

Onboarding

Meet your priority goals.
Predictable, successful implementation.

Go Live

Success & Adoption

Continue early success.
All the resources you need, from dedicated contacts to videos and training.

Customer Success Check-In

Scale With Your Business

Expand on the value.
Your latest business wins create new process needs that Arena will help solve.

Strategic Business Review

> "
> Arena is a powerful tool, optimized to control parts and BOMs, and additionally allows review and approval of design and quality system documents with integrated training. While other systems offer similar functionality, the ease of configuration and the validation quick start package made Arena the right choice for RefleXion.
>
> – Dipali Pattanayak, Senior Quality Systems Specialist, Reflexion Medical

Single Foundation. Rapid Innovation. Extraordinary Benefits.

The best products are realized with Arena.

The work of delivering innovative products is an orchestration. Your teams must collaborate with everyone in sync, across disciplines, locations, responsibilities, time zones, and cultures.

The platform for this work needs to be more than a collection of tools—you need one purpose-built platform, to drive product realization from start to finish.

We are committed to you and your success. Join the leading product companies of today and the future and use Arena to realize your product dreams.

1,400+
customers from emerging startups to successful public corporations

500+
IoT product companies

850+
high-tech companies

400+
regulated and compliant life sciences and A&D companies

80+
countries worldwide

10X GENOMICS

Thermo Fisher SCIENTIFIC

AccuVein®

Teleflex®

KONICA MINOLTA

VISIONGATE

ASENSUS SURGICAL™

Insulet

nevro

ACTIV SURGICAL

Allergan.

BIO-RAD

reflexion

NeuroLogica
A Subsidiary of Samsung Electronics Co., Ltd

Accuryn Medical

Delphinus
Medical Technologies

align™