QMS is a Critical Advantage for Regulated Product Companies

Bring high-quality, life-saving products to market faster when you advance quality and drive innovation across the total product lifecycle.

Arena QMS links quality issues and change processes to the active product record, structured in a bill of materials (BOM). With Arena, your entire product team can collaborate throughout the development and quality process to deliver products to a regulated market.

ENSURE COMPLIANCE

One Secure Place
Unify quality and product—all product definitions with engineering changes and quality processes for a complete DMR—controlled access and traceability with no surprises.

Confident Design Control

ADVANCE QUALITY

Connected and Transparent
Manage quality processes across all products with all teams using a single product-centric QMS system—people and information connected to build continuous improvement.

Full Team Collaboration

DRIVE INNOVATION

Strategic
Leverage your product-centric QMS to enable collaboration, closed-loop CAPA management, training management, business intelligence, and integrations to meet your quality, market, and cost goals.

Product & Business Success

Arena QMS Benefits

End Inspections Early
“Thank you for creating a solution that really works as promised!”
– Veteran 15-year production medical device class 2 company

Achieve Your Training Compliance Goals
Almost 100 percent training compliance? Yes, it is possible, according to our customers.

Scale and Grow with Success
Customers report 10x efficiencies and confidence in meeting regulatory product requirements. You can benefit at any size from start-up to enterprise.

Unified Product and Quality Processes

Executive Stakeholders
• Speed time to value and ensure strategic product goals met with a single source of truth

Quality Control
• Cultivate a proactive quality culture of process automation, evaluation, and improvement

Engineering
• Improve innovation, quality, and design with input from extended product team, product transparency, and product quality control

Operations
• Streamline new product introduction and eliminate production mistakes with access to the product record
• Reduce cost and improve quality by reporting production problems

Training Manager
• Simplify training record administration, access, and traceability

Supply Chain
• Gain insights and take actions to improve quality and reduce risks
• Bring partners into product realization processes

Customer Service
• Accelerate complaint processes for improved customer satisfaction

Purchasing
• Factor COGS data into product team design decisions for accurate price negotiations and faster fulfillment

IT
• Eliminate upgrade, disaster recovery, and backup activities

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No matter the size of your team, complexity of your products, or stage of your company, you need solutions you will never outgrow.

Arena is with you every step in the product realization journey. With included enterprise cloud functionality, Arena is available anywhere, anytime for your entire team.

**Transparency**

*Embrace Visibility*

Visibility directly correlates to revenue. Your teams need unprecedented information transparency and access throughout the entire product lifecycle. Arena gives your teams secure, appropriate access coupled with critical audit history tracking. With Arena, each team member has the information needed to do the job.

**Collaboration**

*Be Hive Minded*

Everyone has a role to play in the product realization process. Arena provides multiple avenues for formal and informal collaboration, all secure, all auditable. Ensure standard workflows and controlled processes when you need them. And get lighter, fast team chat and sharing for the rapid iterations when less is more. Should everyone in your company use Arena? [Read about one customer who says yes](#).

**Business Insights**

*Better Business Decisions*

To push for excellence, top-performing companies rely on advanced reporting and analytics to uncover gaps and opportunities in product processes. Discover how our customers use Arena’s product analytics to speed up quality processes and achieve product delivery goals.

**Validation**

*Designed to Simplify Compliance*

Subject to FDA regulations and ISO standards? With built-in design controls in Arena’s own development cycles, our regulated customers benefit from easier, faster validation of Arena QMS and a simple path to stay current on validation with new releases. [Learn more about Arena Validation Maintenance Service](#).

**Security**

*A Layered Defense to Protect You*

Arena is architected to address every layer of security to protect our customers’ product and quality information. We have a risk-based approach and utilize industry-standard protocols and mechanisms throughout our solution, from the physical layer to policies and the application layer. We will gladly share more details with you as you need. Let us know.

**Information Sharing and Integrations**

*Extend the Value*

All valuable information is or will soon be digital. It is important that data can flow between Arena and other related systems to increase your process efficiency and ensure data accuracy. [Explore our enterprise integrations and tools available to connect Arena to the rest of your digital environment](#). CAD, ERP, CRM, MES, and more—we’ve got you digitally connected.

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**Securely Extend to Your Supply Chain Team**

Your product processes involve multiple teams, locations, partners, suppliers, and vendors. These dispersed teams must comply with the latest regulations and standards. They need to work from the same design, stay on budget, and respond to customer demands. Ensure processes are followed and everyone is collaborating.

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**WORLDWIDE 62%**

of customers and their supply chain partners use Arena from outside the United States every day

**INDUSTRY STANDARD 92%**

of top EMS providers in the industry access Arena customer systems for product collaboration

**BEST IN CLASS 50%**

of Arena customers include supply chain partners fully in design and change processes for market advantage
Ensure Compliance and Exceed Product Quality Goals

<table>
<thead>
<tr>
<th>Key Benefits</th>
<th>What Product-Centric Quality Management Does</th>
<th>Quality System Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔ Compliant Device Master Record</td>
<td>• Controls entire product record all components, approved manufacturer lists, user documentation, labeling and packaging specifications, manufacturing and test instructions</td>
<td>FDA: Design and Document Controls</td>
</tr>
<tr>
<td>✔ Reduced Design History File Administration</td>
<td>• Manages changes to design plans and documentation • Contains necessary records to demonstrate compliance with FDA Design Controls regulations</td>
<td>FDA: Design and Document Controls</td>
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<tr>
<td>✔ Collaborative Quality Processes</td>
<td>• Provides complaint, CAPA, and ECO processes compliant with corporate, ISO (9001, 13485), OSHA, SOX, FDA (21 CFR 820), and other regulations</td>
<td>FDA: Corrective and Preventive Action, Quality Processes</td>
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<tr>
<td>✔ Employee Competence and Awareness</td>
<td>• Notifies employees for scheduled retraining events and training triggered by a document release • Automatically creates new training assignments when a new document revision is released to streamline training processes regulations</td>
<td>FDA: Personnel</td>
</tr>
<tr>
<td>✔ Audit Confidence</td>
<td>• Collects compliance evidence with time-stamped audit trails and electronic signatures on product and quality processes • Provides searches and logically connected product and process information</td>
<td>FDA: Audit Support, 21 CFR Part 11</td>
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<tr>
<td>✔ Streamlined Supplier Quality Management</td>
<td>• Manages supplier standards, evaluations, and agreements and quality processes for purchased parts and suppliers</td>
<td>FDA: Purchasing Controls</td>
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<tr>
<td>✔ Secure Product and Process Data</td>
<td>• Ensures access is granted only to those with proper security access control</td>
<td>FDA: N/A</td>
</tr>
<tr>
<td>✔ Accelerated System Validation</td>
<td>• Arena performs installation and performance validation prior to each release</td>
<td>FDA: Production and Process Controls (Automated Processes)</td>
</tr>
<tr>
<td>✔ Traceability in Issue Handling</td>
<td>• Tracks issues against requirements, quality process actions, product record components, and project efforts</td>
<td>FDA: Nonconforming Product</td>
</tr>
<tr>
<td>✔ Verify and Validate Design Requirements</td>
<td>• Provides connected and visible requirements management throughout product lifecycle</td>
<td>FDA: Design and Document Controls</td>
</tr>
</tbody>
</table>

Go Beyond Compliance to Great Products

Arena offers the most comprehensive product-centric QMS to help you innovate rapidly. We improve, accelerate, and track your product processes across multiple teams, locations, and partners using compliant processes. We help your teams collaborate through the entire product lifecycle, stay on budget, and respond effectively to customer demands. All of this helps you bring better regulated products to market, faster and easier, so you can change the world.

To find out how you can join some of the most innovative customers in the world, contact sales@arenasolutions.com.